**Email from Caroline Stovell to all CKMP Staff 04/07/2023**

Dear all CKMP staff,

It was so good to see so many people at lunch on Friday.

So.....here we are, offering business as usual to our patients. Thank you for all the hard work and dedication that has allowed us to open a safe service this week.

**CKMP Contract**

At this point, the Corporate Leadership Board is exploring immediate next steps and communicating with the ICB.

Once we have some news to share, we will create an opportunity for us all to come together on Teams to have a Q&A session and we will also update the CKMP Transition Hub and signpost you to this once we have more information.

In our discussions with the ICB Senior Leadership, we have invited them to visit staff at CKMP as an opportunity to explain, apologise and to hear our voices. Alongside our local GP network, Health Watch and other local stakeholders, we are committed to holding the ICB to account and ensure that there is learning from this very challenging and upsetting situation.

**Operational leadership**

Huge thanks and congratulations to Hayley, Kerry, Claudia and Debbie in stepping up into the interim operational leadership roles. Hayley will be sharing with you further details on what this looks like in terms of admin and health nav backfill shortly.

I am grateful for your patience and support as they all get up to speed with their new roles.

**Insurance**

We can assure CKMP staff that all clinicians, including GPs and nurses (including those that carry out the extra roles such as prescribing and coils), are covered by BrisDoc’s medical indemnity insurance.

**Have a specific question?**

Any questions or concerns, please get in touch with your line manager in the first instance.

Have a good week.

Best wishes,

Caroline

**Dr ​Caroline Stovell**

**Deputy Medical Director - Practice Services**

**General Practitioner**

**Health and Wellbeing Lead**

**Transformative and Leadership Coach (ILM 7)**

**BrisDoc Healthcare Services**

**T:** 07976 970695

**A:** Unit 21, Osprey Court, Hawkfield Business Park, Whitchurch, Bristol, BS14 0BB



