



Charlotte Keel
MEDICAL PRACTICE

Children's missed Immunization recall Caafi Health Project

Version:	Owner:	Created:
1.1	J Godfrey	04/04/2023
Published:	Approving Director:	Next Review
02/01/2025		July 2026

Caafi Health project - Childhood missed immunization recall
Standard Operating Procedure

Contents

Introduction

Vaccination is the most important thing we can do to protect ourselves and our children against ill health. They prevent up to 3 million deaths worldwide every year. However, if people stop having vaccines, its possible for infectious disease to quickly spread again

The most commonly reported reason for vaccine hesitancy is concern regarding the safety of one or more vaccines, and most common is the fear of presumed side-effects of the MMR vaccine. Autism, immune system overload, and other presumed adverse reactions have often been cited. Some parents do not recognize the full benefits of childhood immunisations, and can be sceptical of routine schedules that call for multiple immunisations given simultaneously. Other reasons for not vaccinating include belief that a child is too young or too sick to receive a vaccine.

MMR vaccine hesitancy has been found to be more prevalent among some faith based group or ethnic minorities and this has increased interest in identifying prevailing attitudes toward MMR vaccination. The ethnic minorities include Somali parents who perceived that there is a link between autism and MMR vaccine

WHO ARE CAAFI HEALTH

Caafi Health is a grassroots organisation that works to improve the health and wellbeing of the diverse populations in Bristol, North Somerset and South Gloucestershire. Building community capacity and address health inequality by providing relevant and relatable health information, advice, support and education.

They work with healthcare providers and local communities, improving the trust and respect that communities feel from service providers. Their aim is to improve their access to optimal levels of healthcare and reduce the current health inequalities gap.

Caafi Health project - Childhood missed immunization recall

Standard Operating Procedure

AIMS & OBJECTIVES

- The QOF (Quality and Outcomes Framework) requirement is that the practice aim to reach a number of percentage targets in 4 specific areas of Childhood vaccinations.
- We know these targets are high for our population so will be focusing more specifically on achieving 1st MMR dose given aged 12-18 months (Higher target of 95%)
- To increase MMR (and opportunistically any other vaccines required) for this specific age group
- To encourage parents to learn with support from Caafi help about importance of vaccination & up to date vaccination education
- By updating childrens vaccination at 12 months will help improve those following targets at older ages.
- To encourage and promote trust between community and health care
- To also record if patient is non contactable as may be out of the country

STAFF RESPONSIBLE

PNs; TRNs; GPs; GPRs, Caafi Health

METHOD

- To work with Caafi Health to help educate parents and families about vaccination (more specifically the MMR)
- To ensure Caafi health are familiar with Emis – They will need:
 - Access and logins to Emis system
 - Know and be able to task designated nurses if needed
 - Understand how to check patient identifiers and how to record in notes
 - Check patient Name/ date of birth and first line of address
 - Access Emis template
 - Be able to look at previous Imms record where nurses have documented up to date needs of the patient
 - Understand how to access specified clinics and book patient appointment. Also how to look at other appointments if unable to make specific clinics

Caafi Health project - Childhood missed immunization recall

Standard Operating Procedure

- Be able to Text patient – especially those with concerns about MMR/Autism link
- Ensure confidentiality forms are signed by Caafi health (HJF to action)
-
- Provide Caafi health with the list of patients needing vaccination updates and contact numbers (From Ardens Report 3.2 Vaccinations/Childhood immunisations/1.0 Recall/ 1.2 one year imms/Had no 1 year immunisations, not declined or contraindicated at this time 90 patients)
- To create specific clinics for the Caafi health team to directly book into

WORKFLOW PROCEDURE FOR CAAFI HEALTH

1. List given to Caafi health of patients to call
 2. Caafi health given specified clinics available to book
 3. Currently quoted for 10 calls/hour
 4. Call each family on list - check pt identifiers (date of birth/First line of address)
 5. Find most recent Imms consult- this should provide most recent list of what patient is due
 6. Open Emis Consult for patient
 7. Click on Problem heading
 8. Code 65-4 (active immunization – change to health admin drop down)
 9. Introduction about themselves and why calling
 10. Open Emis templates
 11. Ask if would be happy for child to be booked
- If answer no – proceed to ask reasoning for response.
 -
- If parents do not wish to discuss further –Close template and manually code on notes under comments
- “Immunisation consent not given”