

Hi everyone,

Another gloriously sunny weekend. Thank you to those who worked on Saturday and hope you got some rest on Sunday.

And.... another ridiculously busy start to the week.

Here are the main themes to share this week with regards to the transfer:

Demand

I want to acknowledge how demand has been very challenging over the last few weeks and how difficult that has been.

Thank you for all the hard work you are doing for our patients at the moment whilst also being faced with all of this transfer stuff. Not easy. The grit of this team continues to astound me, with such dedication and ability to get such a hard job done again and again.

Please know that the lead team are looking closely at access to see what we can do to protect workload and wellbeing.

Practice Manager

As you know Jane has announced her intended retirement and 30th June is her last day.

I am delighted to share that Hayley has agreed to provide continuity of leadership of CKMP by stepping up into as Interim Business Manager (as One Medicare Call the Practice Manager), supported by One Medicare. This is allowing Jane and Hayley to work at a streamlined handover over the next few weeks as we run up to the 1st July. The plans for backfill of Hayley's operational role, and the substantive role for Business Manager are being worked up.

TUPE 1:1 Meetings with One Medicare

Aisha and George from One Medicare will be visiting on 5th and 6th June, and then 15th and 16th June. As your reps will share, the purpose of these 1:1 conversations are to talk through your details and onboard you as employees of One Medicare. These conversations are not about proposing any changes to your role or contract, as you are protected by TUPE.

Hayley will be arranging those appointments and tweaking access accordingly.

One Medicare Visits this week

We have Hayley and Ellis visiting this week to meet you and collect any forms that are ready and to support with any queries about the forms. Please pop in and say hello and seek any support with forms.

A reminder that the deadline for the forms is 5th June.

Link to the Hub

Sharing this again as a reminder that the information you require is loaded onto here regularly.

<https://www.radar-brisdoc.co.uk/ckmp-hub/>

Have a good week everyone.

Best wishes,
Caroline

Dr Caroline Stovell

Deputy Medical Director - Practice Services
General Practitioner
Health and Wellbeing Lead
Transformative and Leadership Coach (ILM 7)

BrisDoc Healthcare Services

T: 07976 970695

A: Unit 21, Osprey Court, Hawkfield Business Park, Whitchurch, Bristol, BS14 0BB

