Dear Everyone at CKMP,

I hope you had a good weekend.

This is the first of a series of weekly Monday (in future) updates to keep you abreast of developments over the next few weeks whilst we work towards the contract handover. I thought it important to include everyone at the practice, acknowledging that those of you that are on PCN contracts are not subject to the TUPE process.

Here is the important information for this week:

## **Staff Representatives**

Today we had the first meeting with staff representatives. Huge thanks to Kerry, Danielle, Suzanne, Charlotte and Beth for taking on this role.

We will be meeting weekly. Please share questions or concerns with them to bring to us. In turn they will be sharing information with you, this will include an overview of the whole project.

### **Visits from One Medicare**

Aisha Munir (Head of Employee Experience) and George Moxon (Head of Workforce Planning and Development) are visiting on Weds (tomorrow) and Thursday this week. They have some specific meetings booked in and will be around over breaks for you to say hello or ask any questions. Hayley will let you know where they are if you wish to see them.

It is our understanding that the individual 1-1 staff consultations are to start on w/c 5<sup>th</sup> June.

There will be regular visits from different One Medicare teams. They are keen to be present regularly to allow the opportunity for questions whilst getting to know CKMP.

## Linking in remotely with One Medicare

The Lead Nurse Team are meeting with the One Medicare nursing team very shortly to work out an overall plan in light of the pre-planned changes in this team afoot.

This week the operational lead Laura Law and the GP development lead Lysander joined our PLT last Friday and will be attending on an alternate week basis from now on in order to understand what we do and to give a One Medicare view where needed.

Will Dawson and Kate Parker met with me, Andrea and the PCN leadership team today to be introduced. The One Medicare Team confirmed that they wish to continue membership of the BIC PCN. They seek to continue and build upon the good work that the PCN are doing around health inequalities and staff wellbeing. There is no plan to change anything about our current PCN roles at CKMP.

#### **Comms**

We have created a communication online web page as a hub for the CKMP transition to One Medicare. We have shared this with the staff reps today who have input into what would be useful on the hub. The link

to this will be shared with you shortly by your reps, once we get it populated with updated FAQs etc. When the link comes, please hop on and have a look.

# Wellbeing

It is time for the quarterly wellbeing survey. I appreciate we are in limbo and now, more than ever, I encourage you to complete the survey and reach out if you need any confidential 10-1 support. Alternatively, on the wellbeing hub you can click once to ask for support without a survey. There is lots of support on offer if you need it.

Please come back to me if you have any feedback on the process so far.

Best wishes, Caroline

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