**Pharmacy First -Key Contact Details BNSSG**

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| **NHS 111 Provider** | |
| Name of Organisation | PPG |
| Health Professionals’ telephone number | 111 select “secret” Option 5  (note this number must not be shared with the public) |
| **Integrated Urgent Care Clinical Assessment Service (IUC CAS)** | |
| Name of Organisation | BrisDoc (Severnside IUC) |
| Health Professionals’ telephone number | 0117 2449283 (note- this number MUST not be shared with the public) |
| **Local GP Out of Hours Provider** | |
| Name of Organisation | BrisDoc (Severnside IUC) |
| Address | Unit 21 Osprey Courrt  Hawkfield Business Park, Whitchurch, Bristol |
| Postcode | BS14 0BB |
| Public telephone number | 0117 9370900 |
| Health professionals’ telephone number | 0117 2449283 (note- this number MUST not be shared with the public) |
| **Directory of Service (DoS) search tool** | |
| Local DoS search tool | ⌧ NHS Service Finder (Finder.directoryofservices.nhs.uk)  🞏 MiDoS  🞏 Direct access via pharmacy clinical system |
| Login details | Username: Password:  (Details are specific to pharmacy and must not be shared) |
| **Local DoS Lead** | |
| Name | Shaun Craney/Sam Kane |
| Telephone | 07795 333135/07796 225885 |
| Email address | dosteam.southwest@nhs.net |
| **NHS DoS provider and Commissioner** | |
| Telephone | 0300 0200 363  Call this number to notify NHS 111 or IUC CAS of temporary withdrawal of the service |
| **Local NHS England team contact** | |
| Key Contact | Sharon Greaves -Contracts Manager |
| Telephone | 07900 715295 |
| Email address | [England.pharmacysouthwest@nhs.net](mailto:England.pharmacysouthwest@nhs.net) |