**Pharmacy First -Key Contact Details BNSSG**

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| **NHS 111 Provider** |
| Name of Organisation | PPG |
| Health Professionals’ telephone number | 111 select “secret” Option 5(note this number must not be shared with the public) |
| **Integrated Urgent Care Clinical Assessment Service (IUC CAS)** |
| Name of Organisation | BrisDoc (Severnside IUC) |
| Health Professionals’ telephone number | 0117 2449283 (note- this number MUST not be shared with the public) |
| **Local GP Out of Hours Provider** |
| Name of Organisation | BrisDoc (Severnside IUC) |
| Address | Unit 21 Osprey CourrtHawkfield Business Park, Whitchurch, Bristol |
| Postcode | BS14 0BB |
| Public telephone number | 0117 9370900 |
| Health professionals’ telephone number  | 0117 2449283 (note- this number MUST not be shared with the public) |
| **Directory of Service (DoS) search tool** |
| Local DoS search tool | ⌧ NHS Service Finder (Finder.directoryofservices.nhs.uk)🞏 MiDoS🞏 Direct access via pharmacy clinical system |
| Login details | Username: Password: (Details are specific to pharmacy and must not be shared) |
| **Local DoS Lead** |
| Name | Shaun Craney/Sam Kane |
| Telephone | 07795 333135/07796 225885 |
| Email address | dosteam.southwest@nhs.net |
| **NHS DoS provider and Commissioner**  |
| Telephone | 0300 0200 363Call this number to notify NHS 111 or IUC CAS of temporary withdrawal of the service |
| **Local NHS England team contact** |
| Key Contact | Sharon Greaves -Contracts Manager |
| Telephone | 07900 715295 |
| Email address | England.pharmacysouthwest@nhs.net |